# CHECK THE STATUS OF YOUR DEVICE IN YOUR MOBILE

**Access your Arable account by entering your username and password.**

11:56

←

# Sign In

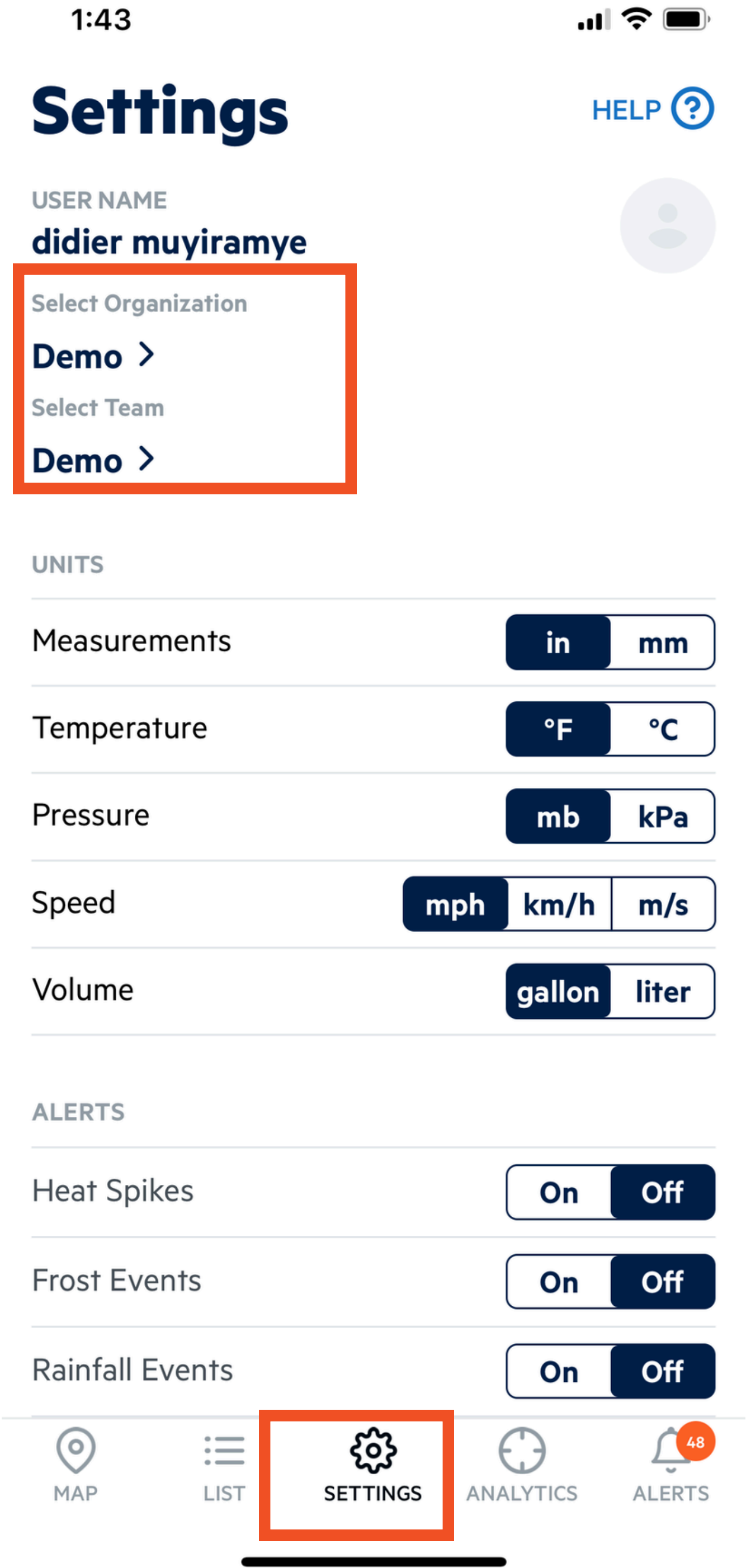Please sign in with your email and password to continue.
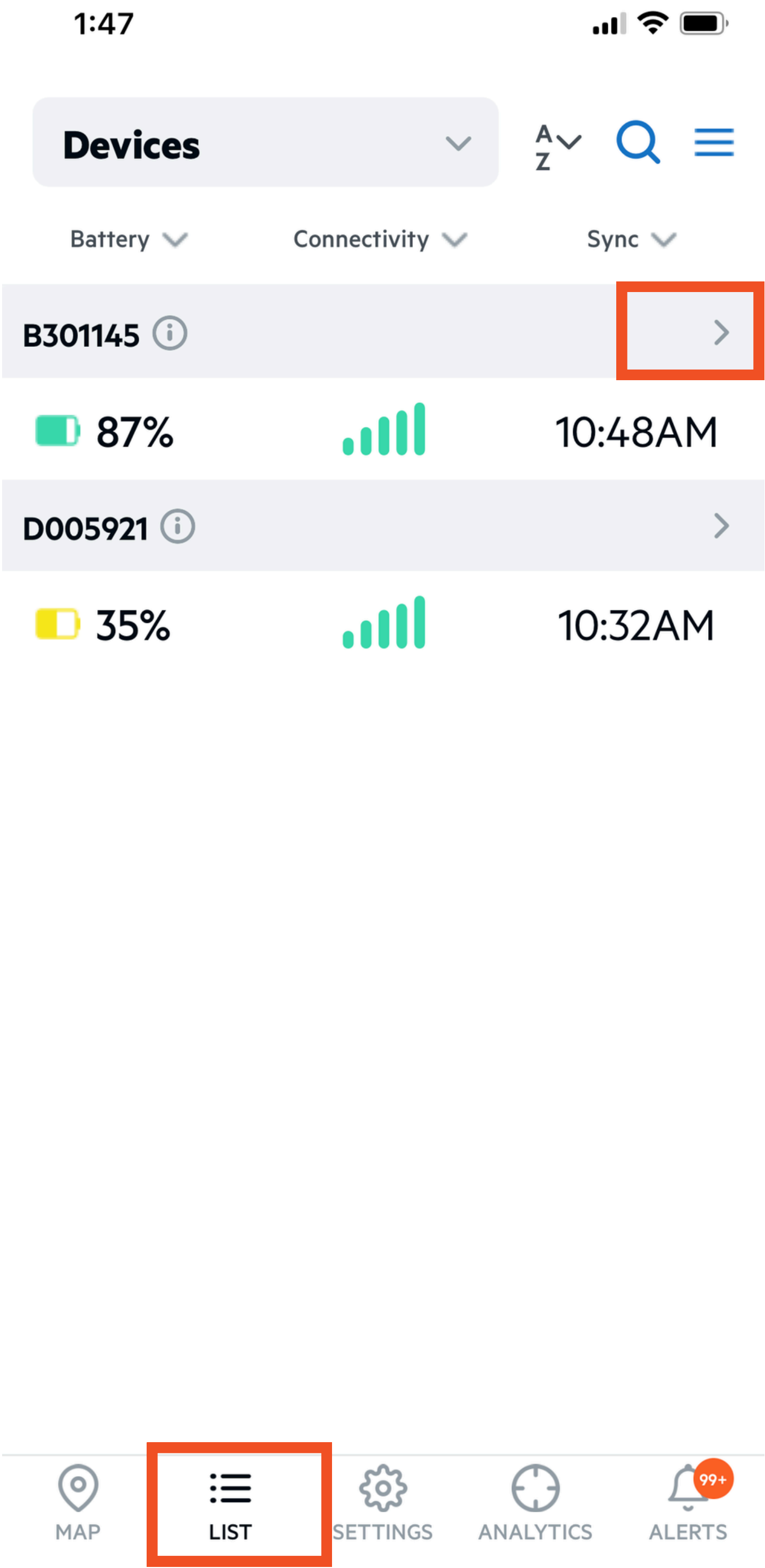
Email

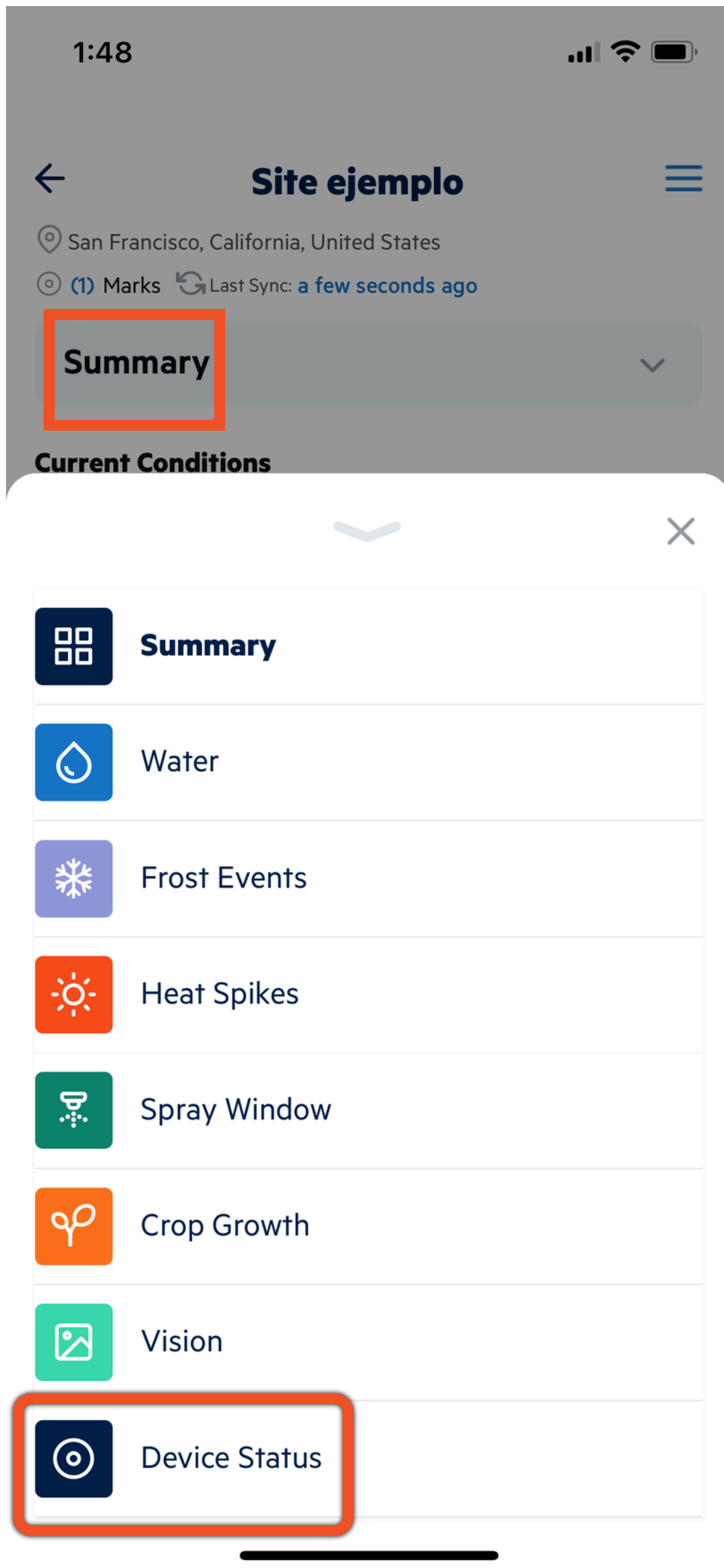Password

Forgot password?

Sign In

**ARABLE**

**1** **Go to the SETTINGS menu.**
**Select the ORGANIZATION and TEAM.**

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# Settings

HELP (?)

USER NAME
**didier muyiramye**

Select Organization
**Demo** ›
Select Team
**Demo** ›

UNITS

| Measurements | **in** | mm |
|---|---|---|

| Temperature | **°F** | °C |
|---|---|---|

| Pressure | **mb** | kPa |
|---|---|---|

| Speed | **mph** | km/h | m/s |
|---|---|---|---|

| Volume | **gallon** | liter |
|---|---|---|

ALERTS

| Heat Spikes | On | **Off** |
|---|---|---|

| Frost Events | On | **Off** |
|---|---|---|

| Rainfall Events | On | **Off** |
|---|---|---|

MAP    LIST    **SETTINGS**    ANALYTICS    ALERTS **48**

**2** **Go to the LIST menu.**
**Select the device to consult.**

ARABLE

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Devices ▽

Battery ∨        Connectivity ∨        Sync ∨

B301145 ⓘ                                    ＞

🔋 87%        ⠿⠿⠿⠿        10:48AM

D005921 ⓘ                                    ＞

🔋 35%        ⠿⠿⠿⠿        10:32AM

MAP        LIST        SETTINGS        ANALYTICS        ALERTS ⁹⁹⁺

ARABLE

3 **Go to the SUMMARY menu.**
  **Select the DEVICE STATUS option.**

**4** **Here you can see the general status of the MARK as well as connected sensors.**

# Site ejemplo

Device ID: B301145  Last Sync: **a few seconds ago**

## Device Status

**Current**

| Active Status | 99% Power | Strong Signal |
|---|---|---|

**Connected Sensors**

| Wind No Sensor | Irrigation GEMS PS41 Irrigation | Soil Moisture Sentek DD Soil Moisture |
|---|---|---|

# Power

100%
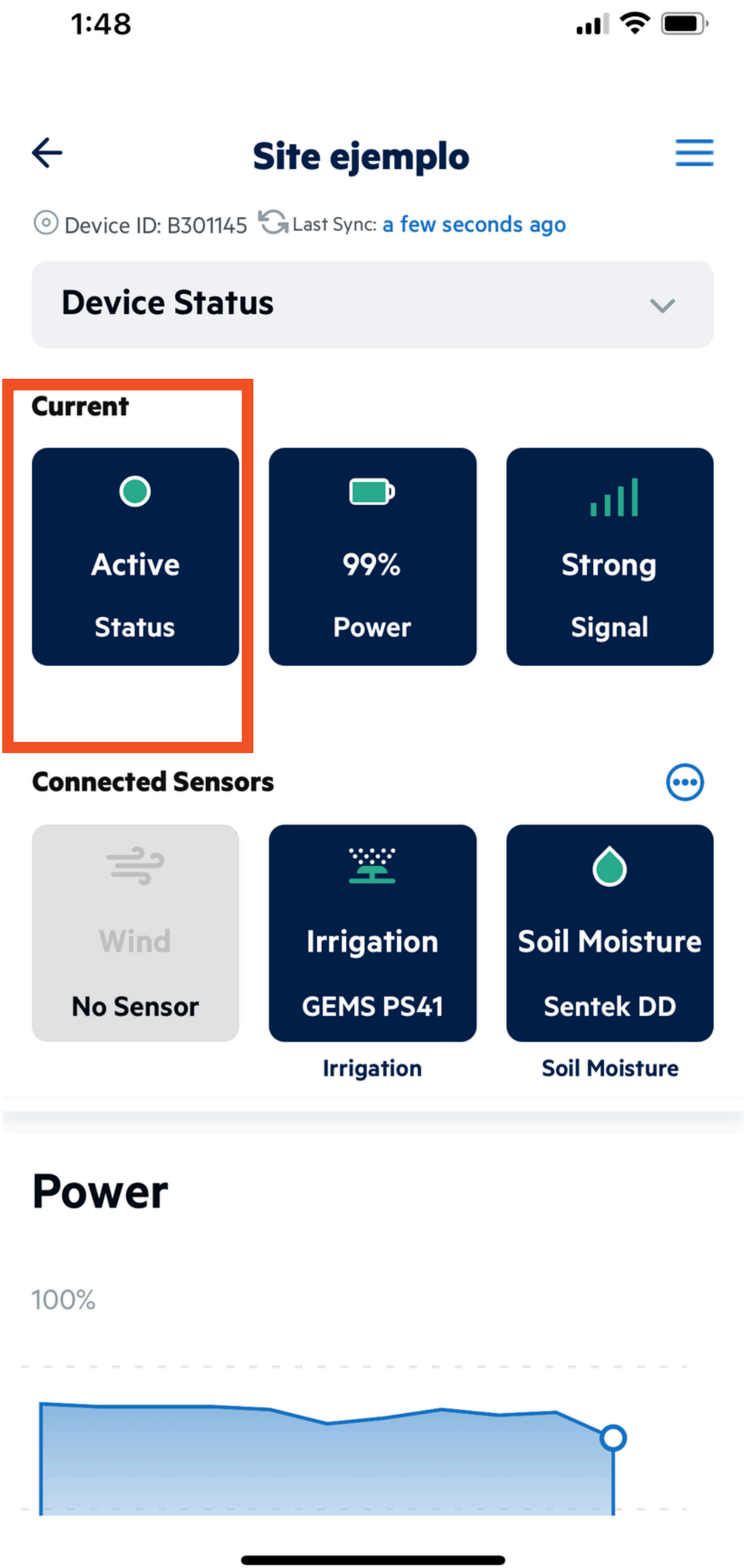
# WHAT DOES EACH OF THE MARK DEVICE STATUSES MEAN?

### Active

Named devices that are posting measurements to our servers as expected, at least once every 8.5 hours.

### Dormant

Devices that have sent an undeployment message to the Arable system and are no longer collecting data.

### Inactive

Deployed devices that experience a field problem. The main causes are battery percentage &lt; 15% or the device has not posted measurements to our servers for 12 hours.

### New

Factory-shipped devices that are added to your account will show up as untitled on first deployment. Once given a location name, the status is updated to active.

### Removed

The removed device state is manually set by Arable after discussion with you and denotes that the device is stored for the winter.

### Retired

The retired device state is manually set by Arable after discussion with you and denotes that the Arable Mark is physically damaged and non-functional.